

# Ontario 9-1-1 Advisory Board

## MINUTES

Tuesday, September 11, 2007

10:00 am

Executive Board Room

Sheraton Fallsview

Niagara Falls

NENA Ontario 2007 Conference

### A. OPENING & MINUTES

#### PRESENT

##### EXECUTIVE COMMITTEE

Dan Van Londersele  
Judy Broomfield  
Tom Voisey

Chair (AMO – Rural Caucus)  
Vice Chair (NENA Ontario)  
Secretary-Treasurer

##### MEMBERS

Peter Glen  
Dave Ralph  
Nancy Banks  
Jim Friend

Ontario Assoc. of Chiefs of Police  
City of Toronto  
APCO Canada  
AMO – Regional Caucus

##### TECHNICAL ADVISORY PANEL/OBSERVERS

Sandra Dion  
Pat Berry  
Ian MacLeod  
Rick Galway

Bell Canada  
Bell Canada  
Ontario Provincial Police  
NENA Canada

##### REGRETS

Norm Lambert  
Dave Hanly  
John Molyneaux  
Mark Hull  
Bryan Baxter

City of Toronto  
AMO – County Caucus  
Ontario Assoc. of Fire Chiefs  
Ontario Ministry of Health  
AMO – Small Urban Caucus

#### QUORUM

**QUORUM**

**TOTAL VOTING POSITIONS PER CONSTITUTION: 13**  
**TOTAL CURRENT VOTING POSITIONS FILLED: 11**  
**TOTAL VOTING MEMBERS IN ATTENDANCE: 6**  
**QUORUM PRESENT**

## OPENING REMARKS

- Welcome to all from Dan Van Londersele.

## MINUTES

- OAB Minutes, May 15, 2007
- Amendment to Minutes: Page 2, Financial Report, Change date on closing balance from February 20, 2007 to May 16, 2007.

**MOTION**

**Moved by D. Ralph,  
Seconded by J. Broomfield,  
That the minutes of the February 20, 2007 meeting be adopted, as amended.  
Carried**

## CORRESPONDENCE

- Further Discussion:  
*Email request (February 2, 2007) from Gabriel Miller, Senior Policy Analyst, Federation of Canadian Municipalities asking for information on tariffs/tariff systems in use in Ontario. They are looking at the use of tariffs and the associated revenues to assist in the funding of Public Safety Answering Points.*  
Dave Ralph to talk with Gabriel regarding this issue.  
Chris Pittens to check with Janice Sherman to obtain a list of municipalities and funding mechanisms.
- Email (June 13, 2007) from Krista Hickey, Network Security Administrator, Cogeco Cable regarding her wish to discuss 9-1-1 issues re their recent introduction of VoIP services. Peter Glen responded to her request.
- Press Release (May 15, 2007) from the County of Hastings advising that they have moved their 9-1-1 call answering from Seaway Communications to Northern911 was received from Nancy Banks. Distributed via email to membership.
- Notice of Telecom Decision CRTC 2007-44 "Routing of fixed/non-native and nomadic VoIP calls to public safety answering points" received from Peter Glen. Distributed via email to membership.

## FINANCIAL

- T. Voisey reported on the current financial status of the Advisory Board.

Opening Bank Balance, May 16, 2007		\$13,499.08
Plus:		
Deposit-22/06/07 [Dep#10]	100.00	
Deposit-17/06/07 [Dep#11]	1,000.00	
Deposit-31/08/07 [Dep#12]	400.00	
Deposit-07/09/07 [Dep#13]	<u>800.00</u>	
Total Deposits		2,300.00

Less:

CK #102 – 30/05/07 – London PF	362.52	
[RE: CRTC Mtg – Feb.21-22/07]		
CK #103 – 23/05/07 – Timothys	179.19	
[RE: CRTC Mtg – Feb.21-22/07]		
CK #104 – 23/06/07 – Denison	228.00	
[RE: CRTC Mtg – Feb.21-22/07]		
CK #105 – 15/08/07 – T.Voisey	220.48	
[RE: CRTC Mtg – Feb.21-22/07]		
CK #106 – 21/08/07 – T.Voisey	27.56	
[RE: CRTC Mtg – Feb.21-22/07]		
Bank Service Charges	<u>3.00</u>	
Total Expenses		<u>1,020.75</u>
Closing Bank Balance, September 11, 2007		\$14,778.33
Equity Shares Held		100.00
Cash on hand		<u>0.00</u>
Net Worth, September 11, 2007		<u>\$14,878.33</u>

**MOTION**

Moved by P. Glen,  
 Seconded by J. Friend,  
**That the financial report be accepted.**  
 Carried

**B. BUSINESS ARISING FROM PREVIOUS MEETINGS**

**OAB Funding Campaign**

- Tom Voisey updated the members regarding cheques received to date. He will keep members updated as cheques/comments are received.
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**VoIP Part 7 Application to CRTC—CRTC 2007-44**

Peter Glenn reports:

- Decision released on June 15th.
- Commission agreed with all items requested by the working group.
- Some groups said they were originally allowed to use 10-digit “back-door” numbers. CRTC disagreed with their claim and advised that it is not appropriate to use low-priority lines.
- Commission agreed to 0E CRS
- Some groups said that this would cost a lot of money and time. CRTC advised that they already had sufficient time. 0E CRS is the interim solution – period. By July 15<sup>th</sup> all VoIP providers required to use 0E CRS. This means that as of this meeting date there should be no VoIP 9-1-1 calls via 10-digit numbers – all via the PERS network

**CRTC 2007-13 E-CNS**

- Rick Galway advises he will be chairing ESWG. Six TIF's (Task Identification Forum).have been set up to assess different issues related to this.
- Report due in February.

## **C. COMMITTEE REPORTS**

### **Government Affairs**

- Discussion was held regarding the funding situation of the OAB and a document to be sent to political leaders giving the status of the OAB including a list of accomplishments. The letter is to be sent under Chair Dan's signature. Judy Broomfield and Peter Glen to prepare a letter. Sandra Dion to see if she has address information for the political leaders.

### **Management/Financial**

- Nothing further to report at this time

### **Public Relations**

- NENA has a large glossary of 9-1-1 Technology. Link to be placed on OAB website.
- Minutes (pdf's) to be provided to Jim Friend for addition to the website.
- Jim repeated his ongoing request for members to supply articles, etc. for the website. The content should be added/updated regularly to keep info and interest "fresh".

### **Technical Information**

- Nothing further to report at this time

### **Wireless & Nomadic Technologies**

Judy Broomfield Reports:

- Enhanced trial continues with Bell and Bell Mobility.
- No legislation to push anyone into providing Phase II
- It may well be time to start lobbying the CRTC to take some action.
- Judy to draft a potential resolution. Further update to be given at next meeting.

### **Wireline**

- Pat Berry advises that an announcement is expected in August re de-regulation of local telephone services. She will send a "link" re Bell Canada's position on this.
  - Q4 2008 - 9-1-1 CNS Tariff approval

### **Ad Hoc Public Service Announcement**

- Nothing further to report at this time

#### D. NEW BUSINESS

No new business.

#### E. ADJOURNMENT

Next meeting:

- Next scheduled meeting – Tuesday, November 20, 2007
- Rick Galway has offered space at the Canadian Warplane Heritage Museum in Hamilton and will check to see if the facility is available.

**MOTION**

**Moved by P. Glen,  
Seconded by J. Broomfield,  
“That the meeting be adjourned.”**